

DIREKTUR UTAMA /
PRESIDENT DIRECTOR

DIREKTUR PEMASARAN /
MARKETING DIRECTOR

DIREKTUR TEHNIK /
TECHNICAL DIRECTOR

DIREKTUR KEUANGAN, UMUM & SDM /
FINANCE, GENERAL AFFAIR AND HR DIRECTOR

Business I Group

Business II Group

Underwriting
& Reinsurance Group

Claim Services Group

Finance Group

Human Capital
& General Affair
Group

Information
Technology
& Corporate Strategy
Group

Corporate Secretary
& Compliance

Internal Audit

Sharia Unit

Liability Business
Department

Suretyship Business
Department

Motor Vehicle Business
Department

Miscellaneous Business
Department

Business Administration
Department

General Insurance
Underwriting Department

Suretyship Underwriting
Department

Miscellaneous & Credit
Insurance Underwriting
Department

Reinsurance & Indirect
Insurance Department

General Insurance Claim
Department

Suretyship, Miscellaneous
& Credit Insurance Claim
Department

Financial Department

Accountancy Department

Investment Department

Human Capital Department

General Affair Department

IT System Development &
Governance Department

IT Infrastructure Department

Corporate Strategy
Department

Secretariat & Public Relation
Department

Legal & Compliance
Department

Risk Management
Department

Audit Department

Administration Department

- Liability I Business Section
- Liability II Business & Microinsurance Section

- Suretyship Business & MONEY Section

- Motor Vehicle Business Section
- Digital Business & CRM Section

- Miscellaneous Business I & Credit Insurance Section
- Miscellaneous Business II, Oil & Gas Section

- Business Administration Section
- Agency & MONEY Section

- Underwriting General Insurance I Section
- Underwriting General Insurance II Section
- Underwriting General Insurance III, Oil & Gas Section

- Underwriting Suretyship I Section
- Underwriting Suretyship II Section

- Miscellaneous Credit & Microinsurance Underwriting Section
- Analysis, Monitoring & Evaluation Section

- Reinsurance Section
- Indirect Insurance Section

- General Insurance I Claim Section
- General Insurance II Claim Section
- General Insurance III Claim, Oil & Gas Section

- Suretyship Claim Section
- Miscellaneous, Credit & Microinsurance Claim Section
- Subrogation, Recovery, Monitoring & Evaluation Section

- Cash & Tax Section
- Bank Section

- Accountancy Section
- Analysis & Reporting Section
- Verification Section
- Collection Section

- Investment Section
- Budget, Monitoring & Evaluation Section

- Human Capital Development Section
- Welfare Section
- Talent Management Section

- General Affair Section
- Household Section
- Asset Maintenance Section

- IT System Development Section
- IT Planning & Governance Section

- IT Security & Infrastructure Section
- IT Operation Section

- Research & Business Development Section
- Product Development Section

- Secretariat Section
- Public Relations & Customer Complaints Handling Section
- Archivist Section

- Litigation Section
- Non Litigation Section
- Compliance, Fraud Control & AML-TFP Section

- Risk Management Section

- Audit & Monitoring Section
- Administration & Reporting Section

- Operation Section
- Claim Section

- Finance & Administration Section

ACTUARIAL UNIT

Branch Office

Marketing Office

Sharia Marketing Office